

Ecommerce Policy

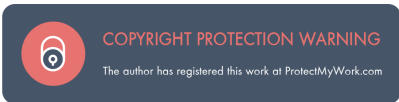
Department of Trade & Industry Standards And Compliance

Description of goods or services

WSE is a technological company provided software development and consultancy services. See about us (/about-us/about.html) for more information on what we do.

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Refund Policy

If you are not satisfied with your product, a refund request can be made, and if meets our refund criteria, money will be refunded within 30 days. You must not have created any licenses or logged into our software portal. All software portal actions are logged. Versions 2.x+ licensing is now done on Niagara Central. No licenses must have been issued from Niagara Central. Licenses are non-transferable unless they are marked as 'replaced' on Niagara central. If you are unsure about a product please ask for a limited trial. Refund requests must be made within 3 days of purchase. If you have a doubt about any product, then ask for a free trial.

Free Products

Free products are sold "as-is". If the licensing is bound to a Niagara installation Host ID, then each free product is limited to 1 host id per account email address. You can have 2 licenses if one license is an OFFICE-DEMO license and the other is on a supervisor or JACE. Personal emails addresses will not be accepted. Once a host ID is nominated on Niagara Central, it cannot be transferred unless the jace/supervisor fails and issued a new host id. Please allow 24-48 hours to issue a license from Tridium. If its an OFFICE-DEMO license, then the Free product will only run for the duration of that license. Free Products cannot be redistributed without permission. There will be limited support on Free products, so please see the website and help manual if applicable.

Delivery Policy

Software developed is delivered via access to source control, zipped file, or a pre agreed process which will be accompanied by an engineering release certificate.

Transaction Currencies

We accept payment in GBP, EUR, USD.

Payment Options

We accept payment via bank transfer or online using the following card types:



For Alternative Payments methods:



Please Contact Us (/about-us/contact.html)

Questions or Suggestions

If you have any questions or suggestions regarding this page, or believe we are not properly adhering to it, please contact us using the contact details on the contact page (contact.html).





Build Your Own dashboards and win Projects by showing data that increase value and reduces expenditure.

Company

- [Home \(https://www.wse-ltd.com\)](https://www.wse-ltd.com)
- [About Us \(../about-us/about.html\)](../about-us/about.html)
- [Current Projects \(/about-us/current-projects.html\)](/about-us/current-projects.html)
- [Affiliations \(../about-us/affiliations.html\)](../about-us/affiliations.html)
- [Privacy Policy \(../about-us/communications.html\)](../about-us/communications.html)
- [ECommerce Policy \(../about-us/ecommerce.html\)](../about-us/ecommerce.html)

Solutions

- [View Builder IOT ™© \(/product-services/view-builder.html\)](/product-services/view-builder.html)
- [N4 View Builder ™© \(/product-services/dashboards/niagara-dashboard-templates.html\)](/product-services/dashboards/niagara-dashboard-templates.html)
- [Niagara PX Graphics \(/product-services/niagara/niagara-graphics-library.html\)](/product-services/niagara/niagara-graphics-library.html)

Services

- [Software Development \(../product-services/develop.html\)](../product-services/develop.html)
- [Consultancy \(../product-services/consultancy.html\)](../product-services/consultancy.html)
- [Project Management \(../product-services/pm.html\)](../product-services/pm.html)
- [Tridium Training \(../product-services/niagara/niagara-ax-training.html\)](../product-services/niagara/niagara-ax-training.html)
- [Knowledge \(../knowledge-base/kb.html\)](../knowledge-base/kb.html)

Chat now



Get in Touch

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E: Contact Form ([../about-us/contact.html](mailto:..@about-us/contact.html))



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