





Kaiterra Cloud Integration for Tridium Niagara 4 Technical Guide

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INTRODUCTION

The Kaiterra Cloud driver allows access to the data reported by your Kaiterra devices to the Kaiterra Cloud Dashboard. Supported devices include:

- ► Sensedge
- Sensedge Mini
- ► Lase Egg
- ► Square

Your Kaiterra systems should be fully configured and working before starting the Niagara integration.

The Niagara device (Controller / Web Supervisor) will require an outbound internet connection to connect the Kaiterra Cloud.



Kaiterra Devices Connected To Cloud

LICENSING & SOFTWARE MAINTENANCE

The Kaiterra Cloud driver is licensed based on the number of Kaiterra devices being imported to a Niagara Station.

You will need to provide your Niagara 4 Host ID as part of your purchase. If you are expanding your system in the future you will need to ensure that your Kaiterra Cloud driver has been expanded to cover the number of new Kaiterra devices being added.

You will need to ensure that your Niagara Station (JACE or Web Supervisor) has adequate Tridium Global Capacity points for the Kaiterra devices you will be adding to the system.

Once the license has been generated you can re-import your niagara license files from the Platform > License Manager providing you have an internet connection, alternatively you can be emailed a copy of the new license files.

The Kaiterra Cloud driver includes a software maintenance feature. Every new purchase of the driver will support the current release of Niagara 4 and the next release of Niagara 4, any subsequent upgrades will require a software maintenance license to be purchased.

As an example the current release of Niagara 4 is N4.11, a new driver purchase will cover you for N4.11 and a future upgrade to N4.12. Any further upgrades, for example to N4.13 or above, will require a software maintenance license to be updated. The software maintenance license would then cover you for the now current release of Niagara 4 (as an example N4.13). You can upgrade from any previous release with a single software maintenance purchase.

Ensure the target Host License Manager is up to date with a Tyrrell.license and Tyrrell.certifcate containing the required license features.

Any questions or queries in relation to this item should be sent to sales@tyrrellproducts.com

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Kaiterra License Packs:

Product Code	Description
Kaiterra001	Kaiterra Cloud Driver For 1x Kaiterra Device
Kaiterra010	Kaiterra Cloud Driver For 10x Kaiterra Devices
Kaiterra025	Kaiterra Cloud Driver For 25x Kaiterra Devices
Kaiterra050	Kaiterra Cloud Driver For 50x Kaiterra Devices
Kaiterra100	Kaiterra Cloud Driver For 100x Kaiterra Devices
Kaiterra001-UPG	Kaiterra Cloud Driver Upgrade 1x Kaiterra Device
Kaiterra005-UPG	Kaiterra Cloud Driver Upgrade 5x Kaiterra Device
Kaiterra010-UPG	Kaiterra Cloud Driver Upgrade 10x Kaiterra Device
Kaiterra010-NUPG	Kaiterra Cloud Driver 10x Devices Niagara Version Upgrade
Kaiterra025-NUPG	Kaiterra Cloud Driver 25x Devices Niagara Version Upgrade
Kaiterra050-NUPG	Kaiterra Cloud Driver 50x Devices Niagara Version Upgrade
Kaiterra100-NUPG	Kaiterra Cloud Driver 100x Devices Niagara Version Upgrade

The driver will also consume Global Capacity points from the Tridium license, this will depend on the number of points provided from each type of device and any custom sensing packages. Refer to the next page for further details.

Example Global Capacity Point Usage:

Sense Edge	Sense Edge Mini	Laser Egg	Laser Egg + Chemical	Laser Egg + CO2
Тетр	Тетр	Тетр	Тетр	Temp
RH	RH	RH	RH	RH
CO2	CO2	AQI	AQI	AQI
TVOC	TVOC	PM2.5	PM2.5	PM2.5
PM2.5	PM2.5		TVOC	CO2
03*	03*			
Custom*	Custom*			
5+ Points	5+ Points	4 Points	5 Points	5 Points

*Point Usage Dependent on Ozone Sensor Package & Custom Sensors Packages

KAITERRA DRIVER INSTALLATION

The Kaiterra Cloud driver supports Niagara 4.10 and above.

NOTE:

If your installation is running an an older version of the Niagara software then it must be upgraded to meet the above requirements to run this driver.

Any future updates to the Kaiterra Cloud driver will be available for the current release and previous Niagara 4 release. All other releases will become legacy and unsupported.

Niagara 4 Installation:

You will need the version specific JAR files for your Niagara 4 installation. These can be downloaded from the Customer Portal or alternatively contact support.

To install the driver copy the below JARS to the following directory

- ► Kaiterra-rt.jar
- ► Kaiterra-wb.jar

c:\niagara\niagara 4.x.xx\modules

Once the files have been put into the correct directory close your workbench, and relaunch. Any running Stations on the local machine will have to be re-started to make use of the Kaiterra Cloud driver.

The Kaiterra Cloud driver is now ready to use in a local station or to commission / update a JACE. To install the service on a JACE use the Commissioning Wizard on the platform of the target device.

PRE REQUISITES

Before proceeding you should ensure the following:

- Kaiterra Cloud Dashboard Account has been created.
- All Kaiterra devices are online and reporting.
- You have the API Key for your Dashboard Account
- You have a list of all the Unique Device IDs (UDIDs) of your Kaiterra devices.

The API key and UDIDs can all be obtained from the Kaiterra Dashboard. The UDIDs can also be found from each Kaiterra device using the Kaiterra Enterprise App.

The API Key can be obtained form the Kaiterra dashboard (dashboard.kaiterra.com)

Navigate to Account Settings > API Key and Generate an API Key.

⊲§ kaiterra	Devices 😓 Compare 📸 Kiosk View 🌲 Alerts	E
	Your Account ▲ Personal Data ♥ Preferences Preferences Preferences	
	Access Level Client.role.level.a Key YzNhMzAxNzEzMTdmNDAzZWEzZTNmOTdiYmU5MmU0NmEyNjYy Delete Generate API Key	

Copy the Key for use in your Niagara Station.

DRIVER CONFIGURATION

Connect to the Niagara station where you intend to configure the Kaiterra Cloud driver.

Expand **Config > Drivers** container and add a new **Kaiterra** driver, this can alternatively be dragged in from the **Kaiterra Palette**.

Navigate to the AX Property Sheet view of the driver.

PROPERTY	DESCRIPTION
Status	Driver status should always be OK
Enabled	Enable / Disable the Driver
Server URL	api.kaiterra.com
ADLKov	Obtain From Kaiterra Dashboard*
AFINEY	See the above information on API Keys

Note the **Server URL** is region specific. The above example of **api.kaiterra.com** is correct for the UK. If this URL does not work then the correct URL should be requested from Kaiterra's technical support for you country.

Once the Server URL and API Key have been entered the driver will come out of fault and enter a normal & healthy state.

Driver Manager				
Name	Туре	Status	Enabled	Fault Cause
C NiagaraNetwork	Niagara Network	{ok}	true	
KaiterraNetwork	Kaiterra Network	{unackedAlarm}	true	

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ADDING DEVICES

Open the Kaiterra palette.

Drag a Kaiterra Device from the Palette to the AX Property Sheet of the Kaiterra driver.

The device can be re-named to reflect the physical location where the device is installed.

•		Sensedge_Mini	Kaiterra Device
		Status	{fault}
		Enabled	🔘 true 🔻
		Fault Cause	'Device ID' cannot be the 'NULL' value.
	₽	搣 Health	Fail [null]
	₽	👃 Alarm Source Info	Alarm Source Info
		Device ID	0000000-0000-0000-0000000000000
		Poll Frequency	Normal 💌
	▶	Points	Kaiterra Points

PROPERTY	DESCRIPTION	
Status	Device status should always be OK	
Enabled Enable / Disable the Device		
	Unique ID fo the Kaiterra Device	
	Obtain From Kaiterra Dashboard*	
Device ID	Obtain from the Kaiterra Enterprise Mobile App*	
	See the following page(s).	
Poll Frequency	Slow / Normal / Fast	
	Polling frequencies are managed from the PollScheduler at the	
	Driver level. Polling frequencies apply to the entire device and	
	not individual points within the device.	

Notes on Polling frequencies:

- Fast Rate = 1 min (by default)
- Normal Rate = 5 mins (by default)
- Slow Rate = 15 mins (by default)

To obtain the Device ID:

Kaiterra Dashboard

Login to the Kaiterra Dashboard and locate the device you are looking to add. Press the Information Icon on the device and UDID will be displayed.

Device Information
 60518d8c-7482-43df-8187-a3f22aa76dd1

Firmware	2.3.2
Wifi MAC	44efbf08f3b2
Model	SE-200P
Serial Number	VG20D11189

Copy the **UDID** and paste into the **Device ID** field in the AX Property Sheet of the **Kaiterra Device**.

In the above example this is (60518d8c-7482-43df-8187-a3f22aa76dd1)

Kaiterra Enterprise App

From your mobile device connect to the WiFi network of the Kaiterra Device (refer the Kaiterra instructions for full details).

NOTE: If the sensor is online & configured you may need to reboot to enable the internal SSID

Launch the Kaiterra Enterprise App.

III O2-UK 4G	09:07	🕑 🕃 80% 🔲 '
≡		[->
Device Deta	ils	
SSID — Kaiterra-SE-20	00P-08F3B2	
UDID	82-43df-8187-a	3f22a
Model — SE-200P		
Serial Number		
MAC Wi-Fi	:3:B2	
MAC Ethernet - AE:98:66:20:0)F:94	
Firmware — 2.3.2		
Device Details	දිරිදි Configure	Oiagnostics

Copy the **UDID** and paste into the **Device ID** filed in the AX Property Sheet of the Device.

Once the device is configured it will automatically create and populate the available points from the device.

•		Ser	nsedge_Mini Ka	iterra Device
		\bigcirc	Status	{ok}
		\bigcirc	Enabled	🔘 true 🔻
		\bigcirc	Fault Cause	
	•	揻	Health	Ok [22-Feb-22 9:12 AM GMT]
	•	Ļ	Alarm Source Info	Alarm Source Info
		\bigcirc	Device ID	60518d8c-7482-43df-8187-a3f22aa76dd1
		\bigcirc	Poll Frequency	Normal 💌
	•	Ô	Points	Kaiterra Points
		•	Discovery Prefer	ences N Discovery Preferences
		•	carbon_dioxide	594 ppm {ok}
		•	humidity	39.47 % {ok}
			temperature	22.95 °C {ok}

NOTE: All available data points are created and polled. You cannot remove unwanted points as they will be automatically re-created on the next polling cycle.

The device also has an action of **Request Data** which will preform a manual poll.

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REVISION HISTORY

REVISION	DESCRIPTION
1.0	Draft Release For Approval
1.1	Kaiterra Sensor Range Point Usage Added